

Guests: _____ Dates: _____ Property: OCF / DBF Rate: _____
Policy Revised: 07/28/2017

Olive Hill Vacation Rentals
1555 Olive Hill Rd
Franklin, NC 28734
(864) 706-3309

Rental Policy

Reservation charges for reservations booked directly with Olive Hill Vacation Rentals include rental rate, departure cleaning service, and taxes. Reservation charges for reservations booked through online listing agencies include rental rate, departure cleaning service, taxes, and may include online listing agency hospitality/service fees. At the time of booking, 50% of the reservation charges is due. The balance is due 30 days prior to arrival. Olive Hill Vacation Rentals accepts payment via PayPal as well as via Visa, Mastercard, and Discover credit and debit cards.

The policy of Olive Hill Vacation Rentals and the owners is to only allow rentals to family groups, married groups, and responsible adults over the age of 25 (proof of age is required). Anyone under the age of 25 and/or unrelated young people (high school students, college/fraternity/sorority groups) are prohibited from renting through Olive Hill Vacation Rentals. Any reservation that is made under false pretense will not be allowed access to the rental property, and there will be no refunds of any monies paid. Both The Old Campbell Farm and The Dock Barnard Farm can comfortably accommodate six (6) guests. If more than six persons are in your group, prior approval must be given by the owner.

Property Cancellation Policy: If it becomes necessary for a guest to cancel a reservation, regardless of the reason for cancellation, please contact Olive Hill Vacation Rentals as quickly as possible.

- Bookings canceled at least 60 days before the start of the stay will receive a 100% refund.
- Bookings canceled at least 30 days before the start of the stay will receive a 50% refund.

Arrival Date: _____ after 4:00pm
Departure Date: _____ prior to 10:00am

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The Old Campbell Farm and The Dock Barnard Farm are designated “No Smoking” properties. Guests who smoke are expected to smoke outdoors and place all cigarette butts in a secure trash bag in the outdoor garbage can.

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The Old Campbell Farm and The Dock Barnard Farm are designated “No Pets” properties. (Only service animals will be allowed, and animal must be under direct control of owner at all times.) Any unauthorized pet at The Old Campbell Farm or The Dock Barnard Farm, either indoors or outside, will have to be removed immediately.

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The Old Campbell Farm and The Dock Barnard Farm are NOT designated “Handicapped Accessible” properties.

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If any damage to the property occurs, it must be reported immediately to Olive Hill Vacation Rentals. Any damage will be charged to the card on file at actual cost.

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Olive Hill Vacation Rentals cannot guarantee DirecTV/DISH, Internet, phone, and electric services. However, in the event of a failure, Olive Hill Vacation Rentals will contact the service providers in a timely manner to ensure that services are restored as soon as possible. Olive Hill Vacation Rentals will take action in a timely manner to restore appliance operation in the event of a failure of HVAC, water heater, etc. There will be no refunds or discounts for failures or problems.

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If for some unforeseen circumstance your rental property becomes unavailable, Olive Hill Vacation Rentals will contact you immediately. Olive Hill Vacation Rentals cannot be held responsible for any ‘Act of God’ that would make the rental property or access to the immediate area unavailable for your occupancy. Olive Hill Vacation Rentals cannot be held responsible if there are not other suitable accommodations available for your vacation dates.

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Any personal items left behind by the departing guest are not the responsibility of Olive Hill Vacation Rentals. If items are found and they are of a reasonable shape, quantity, and can fit in USPS Flat Rate Boxes, Olive Hill Vacation Rentals will make every effort to return the items in a timely manner. The renter must pay the Flat Rate Mailing cost plus a \$20 Handling Fee. Olive Hill Vacation Rentals will not store items until your next visit. Unclaimed items will be held for 30 days and then given to a local charity.

Information in the Olive Hill Vacation Rentals Rental Guide, on <http://www.olivehillvacationrentals.com>, or on any reservation form concerning the rental property, its amenities and/or description are subject to be revised without notice. Olive Hill Vacation Rentals reserves all rights and no portion of any materials from said company may be reproduced in any form, or by any means, without the written permission of Olive Hill Vacation Rentals.

Olive Hill Vacation Rentals provides Internet access to guests. Please understand that due to the unique nature of our community, maintaining this access can be a challenge. Olive Hill Vacation Rentals will alert the Internet service provider in a timely manner to facilitate restoration of service. Rental guests are not permitted to change or set-up passwords on any provided service. No refunds will be considered in the event of failure of Internet service. Community hot spots are available at several local businesses.

Check In is at 4:00 pm. The rental home will not be available for check-in prior to 4:00 pm. If your vacation plans require an early arrival in Franklin please call for information on the check-in procedure. Please do not stop at the rental property. Cars or people at the rental property may delay the cleaning and inspection services and may cause a late check in for your vacation. You will be met in person at the time of check-in. Please advise Olive Hill Vacation Rentals regarding your estimated time of arrival.

Check Out is by 10:00 am. Return all keys to Olive Hill Vacation Rentals or as directed. Cleaning requirements will be provided in your Arrival Packet. (Olive Hill Vacation Rentals reserves the right to designate a check-out time of 9:00 am when new guests are arriving at 4:00 pm.)

I have read and understand the contents of this document.

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By signing this document, you are agreeing to the terms and conditions of the Olive Hill Vacation Rentals rental policy.

<p>_____</p> <p style="text-align: center;">Signature of person making reservation</p> <p>_____</p> <p style="text-align: center;">Printed name of person making reservation</p> <p>_____</p> <p style="text-align: center;">Street address</p> <p>_____</p> <p style="text-align: center;">City State Zip Code</p> <p>_____</p> <p style="text-align: center;">Phone number</p> <p>_____</p> <p style="text-align: center;">E-mail address</p>	<p>Names and ages of guests:</p> <p>1. _____</p> <p>2. _____</p> <p>3. _____</p> <p>4. _____</p> <p>5. _____</p> <p>6. _____</p>
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